

Apple Configurator 2

Enabling Debug level logging in Apple Configurator 2 (version 2.4)

- 1. Quit Apple Configurator 2, if it is running.
- 2. Launch Terminal from your Utilities Folder
- 3. Execute the following command in Terminal:

```
defaults write ~/Library/Containers/com.apple.configurator.ui/Data/Library/
Preferences/com.apple.configurator.ui.plist ACULogLevel -string ALL
```

- 4. Launch Apple Configurator 2.
- 5. Reproduce the problem.
- 6. In Apple Configurator 2, select the device and Get Info on it. Select Console.

*Use the Filter field to find the problem.

• • •	Richard Goon's iPhone
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Back View	Add Blueprints Prepare Update Back Up Tag Help
(i) Info	Jul 19 09:22:51 Richard-Goons-iPhone SpringBoard(PersistentConnection)[53] «Notice>: 2017-07-19 09:22:51 -0400 SpringBoard[53]:
A Apps	Interface manager: WWAN radio power level notification; DCH status changed to inactive
	Jul 19 09:22:51 Richard-Goons-iPhone SpringBoard(PersistentConnection)[53] https://workers.2017-07-19 09:22:51 -0400 SpringBoard[53]:
Profiles	<pcinterfaceusabilitymonitor: 0x174ae6780=""> [WWAN] (pdp_ip0): isInterfaceUsable? YES reachable YES linkQuality 50 isNetworkCaptive? Jul 19 09:22:51 Richard-Goons-iPhone SoringBoard(PersistentConnection)[53] https://doi.org/linkgamma (WAN) (pdp_ip0): isInterfaceUsable? YES reachable YES linkQuality 50 isNetworkCaptive?</pcinterfaceusabilitymonitor:>
Console	<pre>dui 19 09:22:31 Actional 0-00019-11100016 Spi inguoan 0(refsistent comment ion)[33] AND LED. 201-00-19 09:22:31 -00-00 Spi inguoan 0(refsistent Comment ion)[33] AND LED. 201-00-19 09:22:31 -00-00 Spi inguoan 0(refsistent ion)[33] Composed (Apple ion)[33] AND LED. 201-00-19 09:22:31 -00-00 Spi inguoan 0(refsistent ion)[33] AND LED. 201-00-19 09:22:31 -00-00 Spi inguoan 0(refsistent ion)[33] AND LED. 201-00-19 09:22:31 -00-00 Spi inguoan 0(refsistent ion)[33] AND LED. 201-00-19 09:22:31 -00-00 Spi inguoan 0(refsistent ion)[33] AND LED. 201-00-19 09:22:31 -00-00 Spi inguoan 0(refsistent ion)[33] AND LED. 201-00-19 09:22:31 -00-00 Spi inguoan 0(refsistent ion)[33] AND LED. 201-00-19 09:22:31 -00-00 Spi inguoan 0(refsistent ion)[33] AND LED. 201-00-19 09:22:31 -00-00 Spi inguoan 0(refsistent ion)[33] AND LED. 201-00-19 09:22:31 -00-00 Spi inguoan 0(refsistent ion)[33] AND LED. 201-00-19 09:22:31 -00-00 Spi inguoan 0(refsistent ion)[33] AND LED. 201-00-19 09:22:31 -00-00 Spi inguoan 0(refsistent ion)[33] AND LED. 201-00-00-00-00-00-00-00-00-00-00-00-00-0</pre>
	Jul 19 09:22:51 Richard-Goons-iPhone SpringBoard(PersistentConnection)[53] <notice>: 2017-07-19 09:22:51 -0400 SpringBoard[53] com.google.Maps: <pcpersistenttimer: 0x1712b4e80=""> Device is plugged in, overriding earlyFireProportion to be 1.0</pcpersistenttimer:></notice>
	Jul 19 09:22:51 Richard-Goons-iPhone SpringBoard(PersistentConnection)[53] <htps: 10.00000000000000000000000000000000000<="" doi.org="" td=""></htps:>
	Jul 19 09:22:51 Richard-Goons-iPhone SpringBoard(PersistentConnection)[53] ⊲Notice>: 2017-07-19 09:22:51 -0400 SpringBoard[53]: <pcinterfaceusabilitymonitor: 0x174ae6780=""> [WAN](pdp_ip0): isInterfaceUsable? YES reachable YES linkQuality 50 isNetworkCaptive?</pcinterfaceusabilitymonitor:>
	Jul 19 09:22:51 Richard-Goons-iPhone SpringBoard(PersistentConnection)[53] <notice>: 2017-07-19 09:22:51 -0400 SpringBoard[53] com.apple.Duet.APLSScheduler: <pcpersistenttimer: 0x17083360=""> colculating _earlyFireDate. powerStateDetectionSupported (= YES = (detectionSupported(YES) (= internetReachable(YES)))</pcpersistenttimer:></notice>
	Jul 19 09:22:51 Richard-Goons-iPhone SpringBoard(PersistentConnection)[53] ⊲Notice>: 2017-07-19 09:22:51 -0400 SpringBoard[53] com.apple.Duet.APLSScheduler: ⊲PCPersistentTimer: 0x1708a3660> Device is plugged in, overriding earlyFireProportion to be 1.0
	Jul 19 09:22:51 Richard-Goons-iPhone SpringBoard(PersistentConnection)[53] <notice>: 2017-07-19 09:22:51 -0400 SpringBoard[53] com.apple.Duct.APLSScheduler: <pcpersistenttimer: 0x170833660=""> Calculated minimum fire date [2017-07-19 09:40:46 -0400] (100%) with fire date [2017-07-19 09:40:46 -0400], start date [2017-07-19 08:32:08 -0400], minimum early fire proportion 0.897996, power state detection supported; yes, in high power state: no</pcpersistenttimer:></notice>
	Jul 19 09:22:51 Richard-Goons-iPhone SpringBoard(PersistentConnection)[53] ⊲Notice>: 2017-07-19 09:22:51 -0400 SpringBoard[53]: <pcinterfaceusabilitymonitor: 0x174ae6780=""> [WWAN](pdp_ip0): isInterfaceUsable? YES reachable YES linkQuality 50 isNetworkCaptive?</pcinterfaceusabilitymonitor:>
	Jul 19 09:22:51 Richard-Geons-iPhone SpringBoard(PersistentConnection)[53] <notice>: 2017-07-19 09:22:51 -0400 SpringBoard[53] com.jibjab.messages: <pcpersistenttime: 0x170e00f60+="" =<br="" _earlyfiredate.="" calculating="" powerstatedetectionsupported="YES">(detectionSupported(YES) [: internetReachable(YES)))</pcpersistenttime:></notice>
	Jul 19 09:22:51 Richard-Goons-iPhone SpringBoard(PersistentConnection)[53] ⊲Notice>: 2017-07-19 09:22:51 -0400 SpringBoard[53] com.jibjab.messages: ⊲PCPersistentTimer: 0x170ea0f60> Device is plugged in, overriding earlyFireProportion to be 1.0
	Jul 19 09:22:51 Richard-Goons-iPhone SpringBoard(PersistentConnection)[53] «Notice»: 2017-07-19 09:22:51 -0400 SpringBoard[53] com.jibjab.messages: «PCPersistentTimer: 0x170ea0f60» Calculated minimum fire date [2017-07-31 10:15:00 -0400] (100%) with fire
	Clear Reload Mark Save

If you find the logs too detailed, run the following in Terminal:

defaults delete ~/Library/Containers/com.apple.configurator.ui/Data/Library/
Preferences/com.apple.configurator.ui.plist ACULogLevel